



Deployment Communication

TEAM Ohio

December Enhancements

Background

With input from the pilot members and statewide workgroup, enhancements are routinely developed and deployed to the portal. The November enhancements were completed based on the following feedback from agencies: For this deployment, the following updates were created:

- The layout of the substance use section was difficult to follow and unclear who was the focus of the question(s).
- Feedback on how to make the questions clearer.
- Public Children Services Agencies (PCSAs) requested an area for mandated reporters to provide information about the strengths and protective capacities for the family.
- Users requested a method to reuse the unknown address narrative they inputted for one participant when inputting a second participant to reduce time.
- PCSAs requested the ability to reassign cases in TEAM Ohio within the same county to improve their workload management.
- Make the PDF of referrals dynamic based on the information entered in the referral.

Contents of Deployment

Substance Use Section Updates:

- Sections and sub-sections created allowing users to see groups of questions about each participant.

Sexual Abuse Questions Updates:

- Questions have been reworded to focus on the adult's actions.
 - For example: "Relative/caregiver involved the child(ren) in sexual activity" instead of "Child involved in sexual activity with a relative/caregiver."

Strengths and Protective Capacities Question added to the Wrap Up Page:

- A question has been added to this page asking about strengths and capacities.

Unknown Address Narrative Box Updates:

- The narrative box will show what the reporter has previously entered in this narrative box for other participants on this referral to allow the reporter to select the same narrative.
- This will allow the reporter to select the narrative instead of typing it again.

Supervisor Case Assignments on the PCSA side:

- Supervisors will be able to assign a case or change the case owner from:
 - Screener to screener
 - Screener to themselves
 - Screener to another supervisor
 - Supervisor to supervisor

Deployment Details

The above enhancements were deployed into production on November 14, 2023.

Deployment Resources

Community User Guide:

- <https://jfskb.com/sacwis/index.php/team-ohio/1179-team-ohio-mandated-reporter-user-guide>

Agency User Guide:

- <https://jfskb.com/sacwis/index.php/team-ohio/1186-team-ohio-pcsa-user-guide>

If you have additional questions pertaining to this Deployment Communication, please contact the Automated Systems Help Desk at SACWIS_HELP_DESK@jfs.ohio.gov or by calling 1-800-686-1580, option 3, option 5, Monday through Friday, 8:00am to 4:30pm, excluding Holidays.